

Quality Policy

The company IMECO SRL is established with the aim of designing and building Combustion plants, powered by natural gas, diesel, fuel oil, biogas, LPG. The field of application of the company's quality system is in fact the following: "Design and construction of combustion plants and burners, combustion chambers and direct hot air generators complete with pipe / gas / diesel, electrical control and management panel according to the various European / extra EC regulations"; The Management, always attentive to the changing needs of the market, has decided to implement its own Quality System to better meet the needs of its customers, and to better attack new market shares.



1. Quality System

Achieve this goal Imeco S.r.l. has defined the following objectives: Quality System Maintain a Certified Company Quality System, according to the UNI EN ISO 9001: 2015 standard and ensure that all future regulatory revisions are transposed

2. Quality and Improvement

Carry out an activity of continuous improvement of Quality by defining methods, programs and indicators to optimize production processes through the constant investment of resources.

3. Customer Satisfaction

Customer Satisfaction Constantly monitor the degree of Customer Satisfaction and Loyalty in order to improve the Quality perceived externally, prevent complaints and comply with delivery terms, delivering to the customer a high value service.

4. Supply chain

Control the errors made by third parties, through a system of control of the work of the Suppliers and the Quality of the supplies and the continuous awareness of the Suppliers on the company Quality Policy

5. Staff growth and participation

Improve the skills and involvement of corporate Human Resources by encouraging participation and sharing of Quality objectives through training, training, supervision and effective communication. Motivate and ensure that the staff is always put in a position to perform tasks for which it is qualified, in order to guarantee an approach with guests based on enthusiasm, cordiality, spirit of initiative and maximum attention to detail; Promote the pursuit of continuous improvement in all business areas;

6 .Risk Based – Thinking

Periodically verify the degree of efficiency and effectiveness achieved by the Quality System and initiate the appropriate corrective and risk management actions to achieve the objectives. A fundamental objective pursued is the reduction of residual risks to the health and safety of personnel through the implementation of appropriate training programs, the adoption of work instructions and the use of appropriate work organization measures; The top management deeply believes in this and is committed to spreading and promoting these principles in the organization in order that it is assimilated and shared.

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